

**From:** [George Bertoncello](#)  
**To:** [Simon Burchill](#)  
**Cc:** [Mark Shaw](#)  
**Subject:** Ku-ring-gai Council's Wheelchair Accessible Toilets  
**Date:** Tuesday, 19 February 2019 2:21:24 PM

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Dear Liz / Simon

I refer to your correspondence dated the 6<sup>th</sup> February 2019 relating to the subject matter and wish to advise you as follows;

Councils under its LIRS Program (Local Infrastructure Scheme) has recently completed the upgrade of a large number of its amenities. The upgrades have been designed to maximise accessibility and provide added comfort for all community users which included accessible paths, improved Lighting, DDA compliant PC items, Signage and Time Lock operated doors allowing access to amenities from 6.00am to 10.00pm daily.

All other amenities in the LGA have security doors/shutters which are opened / closed by security contractors also allowing access from 6.00am to 10.00pm daily. Council has a programme in place to upgrade all amenities with Time Lock operated doors.

In the interim Council is adopting a process widely used by other Councils which provides MLAK keys to users with special needs to access amenities which are not currently Time Lock operated.

Should you require any further information please do not hesitate to contact me on the numbers listed below

Kind Regards

**George Bertoncello** | A/Building Asset Coordinator | Ku-ring-gai Council  
P: 9424 0803 | M: 0405 188 751 | F: 9424 0218  
Email: [gbertoncello@kmc.nsw.gov.au](mailto:gbertoncello@kmc.nsw.gov.au) | [www.kmc.nsw.gov.au](http://www.kmc.nsw.gov.au)

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