



15 April 2019

**Ms Liz Reid
President and Director (NT)
Mr Simon Burchill
Manager
Physical Disability Australia Ltd
P.O. Box 345
TOOWONG QLD 4066**

Dear Ms Reid and Mr Burchill,

Wheelchair-accessible public toilet in Muswellbrook, NSW, 2333

Thank you very much for your letter, dated Tuesday 20 March 2019, titled 'RE: The Scourge of Locked Accessible Toilets'. I have given instruction for the wheelchair-accessible toilet at Simpson Park, Market Street, Muswellbrook, to be unlocked during daylight hours, and for the unlocked hours of the wheelchair-accessible toilet to be the same as those for the co-located general entry toilets.

The unlocked hours of the toilets will be twelve hours per day, with opening and closing times subject to daylight savings. However, the toilets will always be opened no later than 7:00 a.m. each day, and closed no earlier than 6:00 p.m. each day.

Outside the hours when the wheelchair-accessible toilets are unlocked, access will still remain available through the use of a Master Locksmith Access Key (MLAK), available from a Master Locksmith located through the Master Locksmiths web site at www.masterlocksmiths.com.au.

I have also instructed for the Australian Government's *ToiletMap* website to be updated to reflect this information.

Thank you again for your letter, and please be assured that Muswellbrook Shire Council is firmly committed to ensuring equal access to public facilities in Muswellbrook Shire.

Yours faithfully

Fiona Plesman
GENERAL MANAGER